Notification under section 49(4) of the Communications Act 2003

Draft decision by Harrogate Borough Council in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 14 March 2006 ('the Direction').

- 1. Harrogate Borough Council, in accordance with section 49(4) of the Communications Act 2003 ('the Act'), hereby make the following draft decision in response to a proposal by British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Direction.
- 2. The draft decision is set out in the Schedule to this Notification.
- 3. The effect of, and Harrogate Borough Council's reasons for making, the draft decision is set out in the Schedule to this Notification.
- 4. Harrogate Borough Council considers that the draft decision complies with the requirements of sections 45 to 50 of the Act, as appropriate and relevant to the proposal.
- 5. In making the draft decision, Harrogate Borough Council has considered and acted in accordance with the six community requirements in section 4 of the Act.
- 6. Representations may be made to Harrogate Borough Council about the draft decision by 1700 on 2nd December 2019.
- 7. A copy of this Notification has been sent to the Secretary of State in accordance with section 50(1)(b) of the Act.
- 8. The Schedule to this Notification shall form part of this Notification.

John Worthington

A person authorised by Harrogate Borough Council to sign this Notification

29th October 2019

Schedule

Draft decision by Harrogate Borough Council in response to a proposal by [British Telecommunications plc for the removal of public call boxes pursuant to Part 2 of the Schedule to a Direction published by Ofcom on 14 March 2006 ('the Direction').

	Telephone	Address	Postcode	Agree /	Comments / Reason (s)
				Adopt /	
				Object	
1	01423322291	PCO PCO1 Boroughbridge, York	YO51 9BZ	Agree	Low number of calls
					Area of adequate coverage
2	01423322544	JCT Merryfield Road / Boro Road	YO7 3EZ	Object	Area of intermittent coverage
		PC01, Dishforth Airfield, Dishforth,			Within housing development on old
		Thirsk			airfield, seven calls received
3	01423322567	PCO PCO1 Front Street,	YO51 9ES	Object	Concerns raised by Parish Council about
		Aldborough, York			impact of loss of phone box on community.
					Concerns about loss of red phone box in
					heritage setting within Conservation Area.
4	01423322568	PCO PCO Minskip, York	YO51 9JF	Object	Concerns raised by Parish Council about
					impact of loss of phone box on community.
					Concerns about loss of red phone box in
					heritage setting.

5	01423330241	Near Post Office PCO1 York Road,	YO26 8BN	Object	Concerns raised by Parish Council about
		Green Hammerton, York			loss of emergency facility.
					Concerns about loss of red phone box in
					heritage setting within Conservation Area.
6	01423330301	PCO PCO1 Main Street, Great	YO26 9RG	Agree	Low Use
		Ouseburn, York			No local objections
7	01423330311	Village Green PCO1 Main Street,	YO26 9TE	Agree	Low Use
		Little Ouseburn, York			No local objections
8	01423330571	PCO POC1 High Street, Whixley,	YO26 8AW	Adopt	Whixley Parish Council wish to adopt this
		York			phone box
9	01423358381	PCO PCO1 Bilton in Ainsty, York	YO26 7NN	Object	Good level of use.
					Significant local objections and concerns
					from Parish Council regarding local mobile
					coverage and emergency use.
					Increasing number of elderly residents
					without mobile phone access.
					Concerns about loss of red phone box in
					heritage setting in Conservation Area.
10	01423358661	PCO PCO1 Hunsingore, Wetherby	LS22 5HY	Agree	No use
					No objection from Parish Council

11	01423358687	PCO PCO1 Main Street, Bickerton,	LS22 5ER	Object	Parish Council concerns about mobile
		Wetherby			coverage and emergency services contact
					Increasing number of elderly residents
					without mobile phone access.
					Identified as an important asset in the
					Parish Council's Emergency Resilience
					Plan.
12	01423360211	Near Post Office PCO1 Cundall,	YO61 2RL	Agree	No local objections
		York			
13	01423503311	PCO PCO1 Otley Road, Killinghall,	HG3 2DW	Agree	No use
		Harrogate			Good coverage
14	01423503401	Keynet Site Outside Post Office	HG2 0NU	Object	High use - 188 calls
		PCO1 Cold Bath Road, Harrogate			Close to school – concerns about loss of
					facility in event of need to make
					emergency calls by students or
					anonymous calls e.g. to childline /
					Samaritans.
15	01423711262	Keynet Site PCO1 High Street,	HG3 5AW	Object	Good level of use.
		Pateley Bridge, Harrogate			Concerns from Town Council that facility is
					only payphone in town and mobile
					reception is variable.

16	01423711314	PCO PCO1 Bewerley, Harrogate	HG3 5HX	Object	Area of intermittent mobile phone coverage Retention of phone box would allow for calls in event of emergency, particularly during adverse weather conditions which can result in household lines being cut. Concerns about loss of red phone box in
17	01423711315	PCO PCO1 Wilsill, Harrogate	HG3 5EB	Agree	heritage setting. No calls Town Council has no objections to removal.
18	01423712751	Adj to Playground PCO1 Greenhow Hill, Harrogate	HG3 5JQ	Object	Area of poor mobile phone coverage. Retention of phone box would allow for calls in event of emergency, particularly during adverse weather conditions which can result in household lines being cut. Concerns about loss of red phone box in landscape setting in Area of Outstanding Natural Beauty.
19	01423755241	PCO PCO1 Ramsgill, Harrogate	HG3 5RL	Object	Area of poor mobile phone coverage.

					Retention of phone box would allow for calls in event of emergency, particularly during adverse weather conditions which can result in household lines being cut. Concerns about loss of red phone box in heritage setting.
20	01423755272	PCO PCO1 Chapel Terrace, Lofthouse, Harrogate	HG3 5SA	Object	Area of poor mobile phone coverage. Retention of phone box would allow for calls in event of emergency, particularly during adverse weather conditions which can result in household lines being cut. Concerns about loss of red phone box in heritage setting.
21	01423770108	PCO PCO1 Bishop Thornton, Harrogate	HG3 3JW	Object	Concerns from Parish Council about extent of mobile phone use locally, particularly amongst the elderly; unreliable network coverage; need for use of phone box in association with village defibrillator in emergency use; use for people using Nidderdale Way in area of poor mobile

					coverage; valuable local amenity.
					Concerns about loss of red phone box.
22	01423770209	PCO PCO1 Shaw Mills, Harrogate	HG3 3HZ	Object	Concerns from Parish Council and
					representations from local residents about
					extent of mobile phone use locally,
					particularly amongst the elderly; unreliable
					network coverage; need for use of phone
					box in association with village defibrillator
					in emergency use; use for people using
					Nidderdale Way in area of poor mobile
					coverage; valuable local amenity.
					Concerns about loss of red phone box.
23	01423770411	PCO The Post Office, Birstwith,	HG3 2NF	Object	Parish Council concerns about poor
		Harrogate			mobile phone signal and need for use of
					phone box in association with village
					defibrillator in emergency use.
					Retention of phone box would allow for
					calls in event of emergency, particularly
					during adverse weather conditions which
					can result in household lines being cut.
					13 calls made.

					Concerns about loss of red phone box in
					heritage setting.
24	01423862495	High Bridge POC1, Harrogate	HG5 8DD	Agree	Low use
		Road, Knaresborough			Area of good coverage
					No objections from Town Council
25	01423863595	PCO1 Forest Moor Road,	HG5 8LU	Agree	Area of good coverage
		Knaresborough			No objections from Town Council
26	01423871091	PCO POC1 Rossett Green Lane,	HG2 PLH	Agree	Low use
		Knaresborough			No objections received
27	01423871095	JCN Station road PCO1 Pannal	HG3 1JR	Agree	Low use
		Avenue, Pannal, Harrogate			No objections from Parish Council
					No other objections received
28	01423883359	PCO PCO1 St. Hildas Road,	HG2 8JY	Object	Good level of use – 33 calls.
		Harrogate			Significant local objection to loss including
					petition and Facebook group.
					Some informal use as a community library
					also referred to.
					Close to school – concerns about loss of
					facility in event of need to make
					emergency calls by students or

29	01677460211	O/S Post Office PCO1 Ellingstring	HG4 4PW	Ohiect	anonymous calls e.g. to childline / Samaritans. Concerns about loss of traditional red phone box for heritage reasons. Harrogate Civic Society have concerns about the loss of the phone box for its own sake and also note the also phone box has a relationship with a rare letter box adjacent.
					Harrogate Civic Society have concerns
					sake and also note the also phone box has
					a relationship with a rare letter box
					adjacent.
29	01677460211	O/S Post Office PCO1 Ellingstring,	HG4 4PW	Object	Parish Council has concerns about poor
		Ripon			mobile phone coverage.
					Retention of phone box would allow for
					calls in event of emergency, particularly
					during adverse weather conditions which
					can result in household lines being cut.
					Removal of phone box would jeopardise
					the Parish Council's Emergency
					Response Plan. Phone box also of use to
1					
					walkers and cyclists in area of poor mobile

30	01765602111	JCN Lark Lane PCO1 Clotherholme	HG4 2DQ	Object	High level of use – 89 calls.
		Road, Ripon			Close to schools – concerns about loss of
					facility in event of need to make
					emergency calls by students or
					anonymous calls e.g. to childline /
					Samaritans.
31	01765603118	PCO1 Ure Bank Top, Ripon	HG4 1JD	Agree	Area of good coverage
					City Council has no objections
					No other objections received
32	01765603310	PCO Knaresborough Road, Quarry	HG4 2SA	Agree	Area of good coverage
		Moor Lane, Ripon			City Council has no objections
					No other objections received
33	01765603351	JCN Lead Lane PCO1 Elm Road,	HG4 2PE	Object	Good level of use.
		Ripon			Close to school – concerns about loss of
					facility in event of need to make
					emergency calls by students or
					anonymous calls e.g. to childline /
					Samaritans.
34	01765620222	PCO1 Sawley, Ripon	HG4 3ED	Object	Concerns from Parish Council and
					representation from local resident about
					extent of mobile phone use locally,

					particularly amongst the elderly; unreliable network coverage; need for use of phone box in association with village defibrillator in emergency use; use for people walking and cycling in area of poor mobile coverage; valuable local amenity. Concerns about loss of red phone box in heritage setting.
35	01765620649	Near The Cottages PCO1 Grantley, Ripon	HG4 3PJ	Object	Concerns from Parish Council and representation from local resident about extent of mobile phone use locally, particularly amongst the elderly; unreliable network coverage; need for use of phone box in association with village defibrillator in emergency use; use for people walking and cycling in area of poor mobile coverage; valuable local amenity. Concerns about loss of red phone box in heritage setting.
36	01765635211	PCO PCO1 Mickley, Ripon	HG4 3JE	Object	Concerns from Parish Council about extent of mobile phone use locally,

					particularly amongst the elderly; unreliable network coverage; need for use of phone box in association with village defibrillator in emergency use; use for people walking and cycling in area of poor mobile coverage; valuable local amenity. Concerns about loss of red phone box in
					heritage setting.
37	01765635227	O/S Exchange PCO1 North Stainley, Ripon	HG3 3HT	Agree	Area of good coverage No local objections
38	01765658211	PCO PCO Grewelthorpe, Ripon	HG4 3BW	Object	Parish Council and further local representation object due to concerns about poor mobile coverage and need for use in emergency situations. Use for people walking and cycling in area of poor mobile coverage. Concerns about loss of red phone box in heritage setting.
39	01765658230	PCO PCO Long Swales Lane, Kirkby Malzeard, Ripon	HG4 3RR	Agree	Parish Council has no objections
40	01765658238	PCO PCO1 Laverton Road, Kirkby Malzeard, Ripon	HG4 3ST	Agree	Parish Council has no objections

41	01765658311	PCO PCO1 Galphay, Ripon	HG3 3NJ	Object	Concerns from Parish Council about
					extent of mobile phone use locally,
					particularly amongst the elderly; unreliable
					network coverage; need for use of phone
					box in association with village defibrillator
					in emergency use; use for people walking
					and cycling in area of poor mobile
					coverage; valuable local amenity.
					Concerns about loss of red phone box in
					heritage setting.
42	01765677211	O/S Markington C of E School, High	HG3 3NR	Object	Good level of use – 17 calls
		Street, Markington, Harrogate			Close to school – concerns about loss of
					facility in event of need to make
					emergency calls by students or
					anonymous calls e.g. to childline /
					Samaritans.
					Concerns about loss of red phone box.
43	01765677311	PCO PCO1 Burton Leonard,	HG3 3RW	Object	Close to school – concerns about loss of
		Harrogate			facility in event of need to make
					emergency calls by students or

					anonymous calls e.g. to childline /
					Samaritans.
					Concerns about loss of red phone box in
					heritage setting.
44	01765677411	PCO PCO1 Bishop Monkton,	HG3 3QD	Agree	No local objections
		Harrogate			
45	01765689214	PCO PCO Ilton, Ripon	HG4 4JY	Object	Parish Council has concerns about poor
					mobile phone coverage and need for use
					in emergencies.
					Removal of phone box would jeopardise
					the Parish Council's Emergency
					Response Plan. Phone box also of use to
					walkers and cyclists in area of poor mobile
					phone coverage.
					Concerns about loss of red phone box in
					heritage setting.
46	01765689215	PCO PCO Warthermarske, Ripon	HG4 4JR	Object	Parish Council concerns about poor
					mobile phone coverage and need for use
					in emergencies. Isolated location.
					Concerns about loss of red phone box in
					heritage setting.

					Parish Council comment that phone box is in need of painting.
47	01765689340	DCO DCO Haglay, Pipan	HG4 4LH	Object	
47	01765669340	PCO PCO Healey, Ripon	NG4 4LN	Object	Representation received referring to poor
					mobile phone coverage and need for use
					in event of emergencies.
					Concerns about loss of red phone box in
					heritage setting.
48	01845577211	PCO PCO1 Rainton, Thirsk	YO7 3PX	Object	High level of use – 239 calls
49	01904489301	PCO1 Warthill, York	YO19 5XL	N/A	Not in the Harrogate District – in Ryedale
					Council Area
50	01904738210	JCN Saddlers Way & Angram Road	YO26 7LN	Object	Parish Council objection and other local
		POC1 Long Marston, York			representation highlighting concerns about
					mobile phone coverage and elderly
					residents not having access to mobile
					phones. Need for use in emergencies.
51	01904738361	Lane End PCO1 Moor Monkton,	YO26 8JJ	Agree	No use
		York			Parish Council has no objections
52	01937582603	Outside Scotts Arms PH, Main	LS22 4BD	Object	Parish Council objects to loss of phone box
		Street, Sicklinghall, Wetherby			but indicate wish to adopt if ownership can
					be transferred to the Parish Council.

					Concerns about loss of red phone box in
					heritage setting.
53	01937582723	O/S Bay Horse PCO1 Main Street,	LS22 4DZ	Object	Parish Council have concerns about poor
		Kirk Deighton, Wetherby			mobile coverage and need for use in
					emergencies.
					Concerns about loss of red phone box in
					heritage setting.
54	01937590220	PCO PCO1 Castle Street,	HG3 1AP	Agree	Area of good coverage
		Spofforth, Harrogate			No objections received
55	01943461152	PCO PCO1 West Lane, Askwith,	LS21 2JN	Object	Parish Council objection to loss.
		Otley			Concerns about loss of red phone box in
					heritage setting.
56	01943607440	Verge Side / Main Road PCO1	LS29 0BN	Object	Parish Council object to loss and other
		Nesfield, Ilkley			local representations.
					Concerns about loss of red phone box in
					heritage setting in Conservation Area.
57	01943607470	PCO1 Hunger Hill, Middleton, Ilkley	LS29 0DP	Object	Parish Council object to loss of phone box.
					Concerns about loss of red phone box in
					heritage setting in heritage setting.
58	01943880636	Near Bridge Cottages PCO,	LS21 2NY	Object	Parish Council object and other local
		Blubberhouses, Otley			representation received.

					Concerns about loss of red phone box in
					heritage setting.
59	01423560644	King Edwards Drive / Bilton Lane,	HG1 4HL	Object	Close to school – concerns about loss of
		Harrogate			facility in event of need to make
					emergency calls by students or
					anonymous calls e.g. to childline /
					Samaritans.